



Attorney Docket No.: 915-418
Application No.: 10/019,745

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

First Named Inventor: Kalle Ahmavaara
Application No.: 10/019,745
Filing Date (USC §371): May 9, 2002
PCT Filing Date: June 30, 2000
Title: Service Management
Group Art Unit: 2642
Examiner: Nguyen, Quynh H.

Commissioner for Patents
United States Patent and Trademark Office
P.O. Box 1450
Alexandria, VA 22313-1450

RESPONSE TO NON-FINAL OFFICE ACTION

This paper is filed in response to the Office action mailed March 8, 2005.

*****If any fee and/or extension is required in addition to any enclosed herewith, please charge Account No. 23-0442.**

CERTIFICATE OF MAILING/TRANSMISSION (37 CFR § 1.8(a))

I hereby certify that this correspondence is, on the date shown below, being:

MAILING

- ☒ Deposited with the United States Postal Service with sufficient postage as first class Mail in an envelope addressed to the Commissioner for Patents, PO Box 1450, Alexandria, VA 22313-1450.

FACSIMILE

- ☐ Transmitted by facsimile to the U.S. Patent and Trademark Office.

Date:

Aug. 8, 2005

Signature

Sue Muro

Sue Muro
(type or print name of person certifying)

08/11/2005 HMARZ11 00000036 10019745

01 FC:1252

450.00 OP

~~08/11/2005 HMARZ11 00000036 10019745~~

~~02 FC:1201~~

~~1000.00 OP~~

~~350.00 OP~~

08/11/2005 HMARZ11 00000036 10019745
02 FC:1201
03 FC:1202
1000.00 OP
350.00 OP